

Environment | Security | Health

FACEBOOK SHOP PROPOSAL

JULY 2021

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PROBLEM STATEMENT

The modern age brought along many new things, some good and some bad but they changed our lives either way, not only that but our lifestyle has also changed. We live faster than ever before, and because of it we are constantly after something that will make our lives easier and save some of our valuable time. One of such things is online shopping, which is becoming more and more popular.

It has become increasingly easy and less time consuming to buy something online. However, local businesses are having a hard time competing with the giant online retailers, Our local companies depend upon footfall, word of mouth and tourists in order to thrive. The rise of online shopping had already presented challenges to the local sector, these challenges were further compounded as many people started to resort more than ever to shopping online due to both the pandemic lockdowns. The retail sector is slowly starting to lose their customers and this is inevitably causing business changes and closures which is very bad for our local economy.

During and following the pandemic most retailers found the need to digitize their offerings, via online platforms by creating websites and Facebook pages to give a greater reach to their business. Despite these efforts sales have started to increase however only marginally because it is very difficult to grab the attention of consumers online. We at **ESH Solutions Limited**, always think about how things have been affected locally, we also need to find solutions that are available worldwide.

What do the stats say?

%People owns a mobile phone %People owns a

smartphone

66

%People Uses social media platforms 36 %People

increased online shopping



*Stats are based on retail research by Mintel

OUR RECOMMENDATION

When it comes to supporting the local economy and community, Supporting our local retailers will help our community to grow and thrive. By shopping at local businesses, islanders can have a truly positive impact on the economy, people and environment.

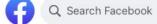
In order to encourage Islanders to buy local, ESH Solutions Limited proposes using **Facebook Shops**, a new online shopping experience from Facebook. Facebook Shops is a mobile-first shopping experience where businesses can easily create an online store on Facebook for free. Shops let you choose which of your items you want to feature, merchandise with product collections and tell your brand story with customisable fonts and colours. In Facebook Shops, you'll be able to connect with customers through WhatsApp, Messenger or Instagram Direct to answer questions, offer support and more.

This service from Facebook allows businesses to essentially have all their products on a business shopping page for existing or new customers to browse and purchase. This can increase both awareness of the businesses and it can increase sales whilst supplementing the reduced footfall without our much-needed tourists. Many people spend a large portion of their time on social media to connect with people or brands all over the world. However not all business have either the time or the knowledge to get this setup for themselves, this is where ESH can step in and assist.

ESH Solutions Limited are committed to shopping locally and will continue to explore new ways to support the sector.



SAMPLE FACEBOOK SHOP





►

Create Memories & Enjoy A Romantic Date Outdoors With This Heritage Designed Picnic Hamper!

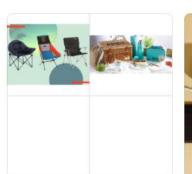
-

£24.95

View Product

5

More from this shop









Create Memories & Enjoy A Romantic Date Outdoors With.. See all

>

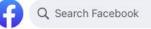
....

🔁 Fo

Continue shopping 1. HOME PAGE^{9.95}

Charge Your Devices On The Go Beach Folding Camping Chair!

Find Comfort Any Time & Plac..



*

5



Quidsin All Products Best Of Quidsin





▶

🚯 Listed by Quidsin

Charge Your Devices On The Go With This Huge 10,000 mAh Capacity Power Bank £9.95



See all

More from this shop







Philips Electric Toothbrush

🚽 🔍 Search Facebook

Quidsin All Products Best Of Quidsin



►

(***)

🚯 Listed by Quidsin

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5

Charge Your Devices On The Go With This Huge 10,000 mAh Capacity Power Bank £9.95

This will ta	ke you to	quid	sin.com	
Save			*	

Stay charged anywhere with this slim and lightweight power bank that fits in your pocket or bag. 10,000 mAh recharges your smartphone to provide enough power for an additional 70 hours of video playback.* Only £9.95!

Your Vouchure Entitles You To:

1 x Portable Power Bank in Black 10000 mAH (Choose From Black or White Upon Collection)

Delivery & returns

(^

his merchant can deliver to JE

- You can return new and unused items within 30 days
- ➢ You can cancel within 30 minutes of purchase

3. PRODUCT DETAILS

Shop information

iew Shop

Quidsin

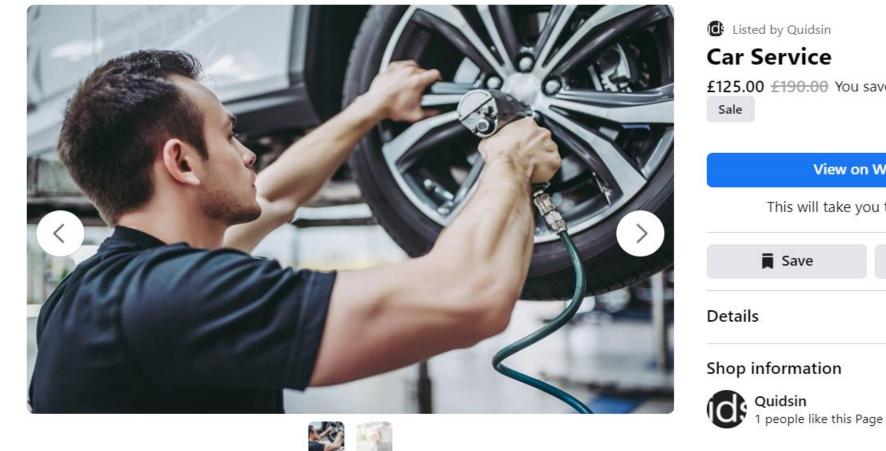
🕀 Fo



2 x universal USB p



Quidsin All Products Best Of Quidsin OneShop



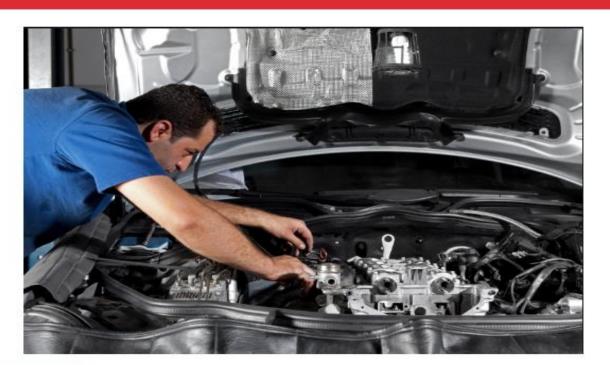
£125.00 £190.00 You save £65.00 (35%)

View on	Website	2	
This will take yo	u to one	shop.je	
Save		*	
Details			~
Shop information		Vie	ew Shop



4. BY CLICKING 'VIEW ON WEBSITE', REDIRECTED TO ESH e-commerce website for checkout.

Car Service





Size / Shape / Variety / Price

Standard

£125

ADD TO CART



My Order

Clear Order

....

~

Delivery Price

Oty	Product Name	Price	Total
QUY	Froduce Name	FILCE	TOtal
1	Car	£ 125.00	£
	Service(Standard)	C D	125.00
Sub	Total		£ 125.00
Deli	very Fee		Free
Tota	il.		£ 125.00

Delivery / Collection Options

Delivery

I Agree To Shop Terms & Condition

CHECKOUT

KEY BENEFITS



Increase in Revenue Increase in customer base resulting in increase in sales reveue



Customisable Customise your collections to showcase your featured products

Get Insights Insights on the performance of your sales, products and more



Customer Satisfaction Enhanced customer experience, improved

customer loyalty and retention



Global Reach

People can access your shop from your Facebook Page, shoppable posts and stories

Cost Effective Go online and get back-in business quickly without burning a hole in your pocket



Drive Discovery Meet customers where they're already browsing and

shopping



Communicate Directly

Ask questions, get support, track deliveries and more through Messenger

Boost Local Economy Help the states by stopping the vicious cycle of buying online from UK retailers



YOUR OPTIONS

OPTION 1 – INTEGRATE WITH EXISTING E-COMMERCE WEBSITE

ESH will create your Facebook Shop and link it to your current Facebook page and e-commerce website where it can accept orders and payments. ESH will upload all the items, descriptions, costs and photos. For this activity, we will require a spreadsheet with all the details on. We will ensure that there is an active stock management setup. ESH will make sure that the customers can purchase products online at their leisure.

How it works?



OPTION 2 – SETUP FACEBOOK SHOP & DEDICATED PAYMENT GATEWAY

ESH will create and setup, an e-commerce website for the payment gateway and Facebook pages including the Shop for everything you require. ESH will upload all the items, descriptions, costs and photos. For this activity, we will require a spreadsheet with all the details on. We will ensure that there is an active stock management setup. ESH will make sure that the customers can purchase products online at their leisure.

How it works?



OPTION 3 – INTEGRATE WITH SHOPIFY PAYMENT GATEWAY (MID-AUG 2021)

ESH will create and set up your Facebook Shop and utilize the pre-integrated Shopify payment gateway directly on Facebook to checkout so that there is no need for a website. ESH will upload all the items, descriptions, costs and photos. For this activity, we will require a spreadsheet with all the details on. We will ensure that there is an active stock management setup. ESH will make sure that the customers can purchase products online at their leisure.

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How it works?



ESH sets up Facebook Shop ESH integrates Facebook Shop with Shopify for checkout ESH implements Facebook Shop Customer uses Facebook Shop from adding items to the cart through to checkout

IMPLEMENTATION COSTS



£20000

- ✓ Setup Facebook Shop
- Integrate Facebook Shop with your existing ecommerce website
- ✓ End to end testing
- Implementation, First Occurrence Validation and Warranty support
- Note :Cost may vary based on the size of business

OPTION 2

£400.00

- ✓ Setup Facebook Shop
- ✓ Setup a new e-commerce website for payments
- Integrate Facebook Shop with new e-commerce website for payments
- ✓ End to end testing
- Implementation, First Occurrence Validation and Warranty support





- Setup Facebook Shop
- Integrate with Shopify payment gateway within Facebook
- ✓ End to end testing
- Implementation, First Occurrence Validation and Warranty support

APPENDIX

ABOUT ESH

SERVICE OFFERINGS















OUR CLIENTS



OUR PRODUCTS & SOLUTIONS

COB Monitor & TFS 24/7 Report System Status Ī X\$ Analytics TEMENOS Dashboard Builder **T24** Upgrade Scoping **Environments** Tool Management diacare **Diabetic care** Digital diabetic diary Health & Fitness app Ô management **MEDTECH** ¥ Epilepsy record in Reduce anxiety of real time children in hospital Local price Table booking & food Reference app for C 🐑 Price Comparison comparison app delivery - Jersey poker rules 4isine. HOSPITALITY **C** A new buy & sell Table booking & food solution delivery - Guernsey

TECHNICAL EXPERTISE



CLIENT TESTIMONIALS









CARL WALKER

Chairman, Jersey Consumer Council

I would like to place on record my thanks to ESH Solutions for helping us provide the software to deliver the pricecomparison.je site and app to Jersey. Their technical expertise, approachable 'can do' attitude enabled us to launch this much needed service to Islanders, which has been one of my long-term ambitions as Chairman of the JCC. We look forward to continuing our strong working relationship as we increase the number of products available for comparison, thereby enabling Islanders to make informed choices about their shopping, but also encouraging greater competition in the market place.

FLORIAN MUNIER

Director – Head of IT Business Systems, Stonehage Fleming

We have a great partnership with ESH since day one. All resources they provided have demonstrated great skills, fast integration and good commitment. Their support and quality of work have been highly valued. We have no hesitation recommending ESH Solutions Limited.

GERALD AUGUSTINE IT Director, Alexander Forbes Offshore

ESH have thoroughly demonstrated that they have the technical and business skills needed to give us the competitive edge in the rapidly evolving FinTech industry. Their commitment and passion for developing solutions to meet our specific business needs has allowed us to be more agile in offering new services to our clients. We are excited to be in partnership with ESH and working with them to deliver cutting edge solutions for our business and our clients.

MIKE SCRAGG Founder, Quidsin.com Ltd

Our group of companies has benefitted from working with ESH on several ground-breaking mobile first solutions and Applications. We have enjoyed the whole experience and find ESH to be creative, courteous and able to demonstrate and deliver solutions using a full stack of coding knowledge. All their work has been good value for money and always completed on time. We will always consider ESH first when looking to build, test and launch future products.

THANK YOU



ESH Solutions Limited

Environment | Security | Health

www.eshci.com | enquiries@eshci.com

First Floor, The Quay, 9 Commercial Buildings, St Helier, Jersey JE2 3NB Digital Greenhouse, Market Street, St Peter Port, Guernsey, GY1 1HB